

## Faster broadband for Welham

On behalf of Better Broadband for Nottinghamshire, part of Nottinghamshire County Council my responsibilities it is to ensure county residents are made aware that they have access to ultrafast broadband in their region when it becomes available. I have news of further connections being established thanks to the work of our programme. As the premises in question were set to miss out on fibre services as part of the commercial deployment plans of infrastructure providers – the work of our programme has been essential in gaining access to the new fibre service.

I wanted to let you know that the Fibre to the Premises (FTTP) solution **Retford V5005** serving **24** premises in **Welham** is now available. This FTTP connection services premises on **Little Gringley Lane** as well as other premises within Welham (Postcodes **DN22 0SB, DN22 0SD, DN22 0SE, DN22 0SF** and **DN22 0SG**). I have attached to this email an excel spreadsheet which provides details of all the premises which have gained access to the new service. The important thing to note is that upgrades *do not happen automatically* and in order to benefit, residents must take action before they could see an improvement. FTTP is the most up to date broadband provision currently available and will be capable of delivering speeds up to 330 mbps. The fibre to the premise (FTTP) solution doesn't involve the existing copper network, so speeds available are far more certain, with none of the variation in speed that occurs with a fibre to the cabinet (FTTC) solution.

When ordering an FTTP connection, the customer journey is slightly different to ordering a standard broadband package. It is important to note that Openreach is not the only provider, there are some other service providers, however the number of suppliers is considerably smaller. It is important that residents do their research when ordering a fibre package and pay close attention to contract length, data limits, bundles offering calls and TV deals etc – just the same as ordering a standard broadband package. I have attached to this email an attachment which concerns how residents can approach ordering a FTTP service. For a full list of premises who have received access to this fibre service – please see the attached spreadsheet. I would appreciate if you, in your capacity to the parish council, could provide this information to the residents and spread the word that ultrafast broadband has arrived in the area.

We've developed an interactive map which residents can utilise as a one stop shop for checking the services available to their address – the link is available in my email signature. If you have any questions regarding the content of this email please do not hesitate to contact the programme.

Kind regards,

Callum Jones | Broadband Engagement Officer | Economic Development  
Place Department | Nottinghamshire County Council  
T: 0115 977 2532 | E: [callum.jones@nottscc.gov.uk](mailto:callum.jones@nottscc.gov.uk)  
web: [www.nottinghamshire.gov.uk/broadband](http://www.nottinghamshire.gov.uk/broadband)

Try our interactive coverage map [here](#)

Notice received 29<sup>th</sup> March, 2019