

We are keen to get the message out as far and wide as possible that Nottinghamshire residents can still access our service during these challenging times. Below is the detail from an email that we have sent out this week. I have also attached an image that we are using- if it is possible to include this, that would be great but I understand if it is not possible.

Nottinghamshire Victim CARE are a support organisation independent of the police and our trained staff and volunteers can offer free and confidential support initially by telephone, in the following ways:

- ✓ Emotional Support in order to help you cope and recover from the crime
- ✓ Information on other agencies
- ✓ Advice on Crime Prevention (we can provide a leaflet with scam prevention information; please contact us should you wish to receive this)
- ✓ Restorative contact between victim and offender

As part of our response to the pandemic, we are taking the following steps to keep our staff and communities safe:

- ✓ The free to call Contact Line is operational six days a week, Monday to Saturday from 9.00 am to 5.00 pm- 0800 3047575.
- ✓ We have a team of Victim Caseworkers and Restorative Justice Practitioners continuing to provide telephone support to victims and witnesses of crime
- ✓ Our social media (Twitter, Facebook and Instagram @NottsVictimCare) as well as our website <a href="www.nottsvictimcare.org.uk">www.nottsvictimcare.org.uk</a> provides up to date information relevant to victims, witnesses and vulnerable residents of Nottinghamshire
- ✓ We will be reviewing the situation in line with the government's response.

Kind regards,

## **Andrew Goodall**

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The link to our Privacy Statement can be found at www.catch-22.org.uk/privacy

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Our work builds a better society - one where everyone has good people around them, a purpose, and a good place to live. Read our <u>2018 Social Business Review</u>.

Message received 2<sup>nd</sup> April, 2020