



Healthy Housing are now providing emergency fuel vouchers for prepayment individuals and families whose financial situations have been affected by COVID-19 across Nottingham and Nottinghamshire.

Introduced by the Energy Saving Trust, these vouchers help to discourage the need to self disconnect by making gas and electricity more affordable.

We can allocate three £49 vouchers per household, one per month, from October to January and they can be used to pay for either gas or electricity.

Which Households are eligible?

Households who have a pre-payment meter

AND

have been adversely effected by COVID-19
i.e. loss of income (furloughed, made redundant)

OR

are at risk of self-disconnection

How Do I Apply?

**Call our Healthy Housing Team on:
0115 985 3009**

Our office hours are Monday to Friday 9am – 5.30pm

How much are the vouchers? £49 per household

How long does it take for the voucher to come through? *The client will receive the voucher within 48 hours of application, if eligible.*

How will the household receive the vouchers? *Vouchers can be received via text, email or letter.*

How is the voucher activated? *The clients will need to simply show the voucher at their usual 'PayPoint' location.*