

## Information received on 29<sup>th</sup> May, 2019

I wanted to let you know that the Fibre to the Premises (FTTP) solution **Retford V5320** serving **29** premises in **Welham** is now available. This FTTP connection services premises on **Main Street** and **Pinfold Lane** (Postcodes **DN220SH**, **DN220SJ** and **DN220SQ**). The important thing to note is that upgrades *do not happen automatically* and in order to benefit, residents must take action before they could see an improvement. FTTP is the most up to date broadband provision currently available and will be capable of delivering speeds up to 330Mbps. The Fibre to the Premises (FTTP) solution doesn't involve the existing copper network, so speeds available are far more certain and reliable, with none of the variation in speed that occurs with a fibre to the cabinet (FTTC) solution. Rather than your broadband provision being delivered via the copper network, an FTTP connection involves bringing full fibre direct to your premises, and it terminating at your address.

When ordering an FTTP connection, the customer journey is slightly different to ordering a standard broadband package. It is important to note that BT is not the only provider, there are some other service providers, however the number of suppliers is considerably smaller as the technology is still relatively new. Other providers to consider that are providing an FTTP service within Nottinghamshire are Zen Internet, Fleur Telecom, Andrews and Arnold, IDnet. It is important that residents do their research when ordering a fibre package and pay close attention to contract length, data limits, bundles offering calls and TV deals etc – just the same as ordering a standard broadband package. I have attached to this email an attachment which concerns how residents can approach ordering a FTTP service. I would appreciate if you, in your capacity to the parish council, could provide this information to your councillors and parishioners that ultrafast broadband has arrived in the area.

Please see below a table of premises in question.

Address	Town/Village	Postcode
WELHAM GRANGE,MAIN STREET,WELHAM	RETFORD	DN220SH
BRIAR PATCH,MAIN STREET,WELHAM	RETFORD	DN220SH
SPRING COTTAGE BUNGALOW,MAIN STREET,WELHAM	RETFORD	DN220SH
FIELD COTTAGE,MAIN STREET,WELHAM	RETFORD	DN220SH
WELHAM HALL,MAIN STREET,WELHAM	RETFORD	DN220SH
WELHAM HALL COTTAGE,MAIN STREET,WELHAM	RETFORD	DN220SH
YEW TREE COTTAGE,MAIN STREET,WELHAM	RETFORD	DN220SJ
GLEN ROSA,MAIN STREET,WELHAM	RETFORD	DN220SJ
CLAREMONT,MAIN STREET,WELHAM	RETFORD	DN220SJ
CHARNWOOD,MAIN STREET,WELHAM	RETFORD	DN220SJ
WELHAM VILLA,MAIN STREET,WELHAM	RETFORD	DN220SJ
ARNO VALE,MAIN STREET,WELHAM	RETFORD	DN220SJ
PENMARK,MAIN STREET,WELHAM	RETFORD	DN220SJ
GREENACRES,MAIN STREET,WELHAM	RETFORD	DN220SJ
ROSEGARTH,MAIN STREET,WELHAM	RETFORD	DN220SJ
MARLYN,MAIN STREET,WELHAM	RETFORD	DN220SJ
BRAMFIELD,MAIN STREET,WELHAM	RETFORD	DN220SJ
WEST VIEW,MAIN STREET,WELHAM	RETFORD	DN220SJ
YEW TREE FARM,MAIN STREET,WELHAM	RETFORD	DN220SJ

WHITE HOUSE FARM,MAIN STREET,WELHAM	RETFORD	DN220SJ
THE WILLOWS,MAIN STREET,WELHAM	RETFORD	DN220SJ
YEW TREE BARN,MAIN STREET,WELHAM	RETFORD	DN220SJ
BARNELMS,PINFOLD LANE,WELHAM	RETFORD	DN220SQ
WESTCROFT,PINFOLD LANE,WELHAM	RETFORD	DN220SQ
CANFORD,PINFOLD LANE,WELHAM	RETFORD	DN220SQ
HILLFOOT,PINFOLD LANE,WELHAM	RETFORD	DN220SQ
RUTLAND,PINFOLD LANE,WELHAM	RETFORD	DN220SQ
FIELD HEAD BUNGALOW,PINFOLD LANE,WELHAM	RETFORD	DN220SQ
PINFOLDS,PINFOLD LANE,WELHAM	RETFORD	DN220SQ

If you believe there would be a better way for me to reach your residents, I am open to ideas! We are able to provide communications to be published on the council parish website, local community groups/noticeboards etc, or an article circulated in local publications if this would be suitable. If you could confirm receipt of this email via a way of response – that would be greatly appreciated.

Kind regards,

Callum Jones | Broadband Engagement Officer | Economic Development  
Place Department | Nottinghamshire County Council  
T: 0115 977 2532 | E: [callum.jones@nottscc.gov.uk](mailto:callum.jones@nottscc.gov.uk)  
web: [www.nottinghamshire.gov.uk/broadband](http://www.nottinghamshire.gov.uk/broadband)