

# Press Release

**For immediate release**

## **Bassetlaw Citizens Advice appeals for more volunteers**

Bassetlaw Citizens Advice says it needs volunteers now more than ever to help make a difference to local people during the cost-of-living crisis.

The local charity, based on Bridge Street in Worksop and at Retford town hall, is launching an appeal for new recruits after last year supporting an unprecedented number of clients in the community with issues such as soaring energy prices, rising household bills, debt, employment and housing issues.

They welcome volunteers from all walks of life, and value diversity, promote equality and challenge discrimination. No experience is necessary as full training will be provided.

Volunteers are often looking to gain valuable experience or to use their existing skills in new ways. Many want to have an impact in their community and find a sense of purpose in helping others. For students, volunteering can help build confidence and support career development with different learning opportunities.

Catherine, a volunteer adviser at Bassetlaw Citizens Advice has volunteered for the past 8 years. She said: *"Without volunteers, Citizens Advice Bassetlaw would not be able to operate. I started to volunteer because when I retired I wanted to keep the brain active and to feel I was doing something useful. I chose CA because of its reputation for making a real practical difference to people's lives. Knowing I have helped a client to resolve an issue is a great feeling. I learn something new each advice session and I have the benefit of continuous training and development of new skills. I also enjoy the company of my colleagues who come from all backgrounds and experiences of life. I would recommend anyone and everyone to consider volunteering with CA. The rewards are tremendous."*

Karen Whitlam, Chief Officer at Bassetlaw Citizens Advice said: *"Our volunteers are amazing! As a charity, Bassetlaw Citizens Advice are so grateful for the time that our volunteers give freely to work through our training programme so that they can accurately advise and support local people. We are needing to expand our volunteer workforce to meet the increasing number of people asking for our help. We offer a variety of different roles, such as reception and administration, adviser, Trustee, member of our Citizens Panel. If you'd like to join us, we'd love to hear from you."*

For further details please contact Bassetlaw Citizens Advice on 01909 4989888 or visit <https://bassetlawca.org.uk/volunteer>

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