



East Bassetlaw Community Problems when dialling 101?

Information sent on behalf of Nottinghamshire Police

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Problems when dialling 101?

Members of the public may be experiencing some difficulties when contacting the police using the 101 number.

101 is now a national number for police forces. Should you ring this number from your home address then your call will connect with our call handling centre at Sherwood Lodge in Nottinghamshire. It will be answered by a member of our staff there who will deal with your call and direct it if appropriate to the correct department or member of staff.

If you wish to report a crime or other incident then this should be reported at this point regardless of where it happened. Please do not ask to be put through to any Police Station to report anything as we do not always have the facility to record incidents on the correct system, and some police stations are not staffed 24 hours a day, so it is possible that there will be nobody there to answer your call. Your call will be answered at the first point of dialling 101.

999 is always available but this should only be used in time of emergency, such as a person in risk of injury or danger or a crime in progress.

Message sent by

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